REGISTERED FIVE-YEAR PARTS WITH ONE-YEAR LABOR
LIMITED WARRANTY FOR LSI INDUSTRIES LED LIGHTING FIXTURES

PROOF OF WARRANTY – Warranty is specific to sales order, and customer must provide sales order acknowledgement showing the purchase of warranty.

LIMITED WARRANTY – LED Light Fixtures:
LSI Lighting Solutions warrants cataloged LED Light Fixtures and LED components manufactured by LSI against defects in materials and workmanship for a maximum period of 5 years from date of original shipment from LSI as follow:

- **Years 1** – LSI will replace, reimburse or credit 100% of the original purchase price of the defective components or light fixtures. LSI will pay directly or reimburse established labor costs or will utilize our network of certified contractors involved with the replacement or repair of defective LED components or complete light fixtures with a maximum hour of operation not to exceed 10,000 hours.
- **Years 2-5** – LSI will replace, reimburse or credit 100% of the original purchase price of the defective components or light fixtures. LSI will not reimburse or pay labor costs associated with replacement or repair of defective LED components and light fixtures.

At LSI’s option, any product proven to be defective within the warranty periods described above will either be repaired, replaced, or credited. LSI reserves the right to replace defective fixtures or components utilizing the same or functionally similar products that are new, repaired or reconditioned. LSI WILL NOT HONOR ANY WARRANTY CLAIM WITHIN THE 5 YEAR WARRANTY PERIOD WITHOUT PRIOR WRITTEN APPROVAL. Contact our field service department at 1-800-436-7800 (ext. 3300) in order to obtain approval.

This warranty only covers items manufactured by LSI. This includes LED luminaires, Power Supplies and Modules. The above warranty does not include components or fixtures not manufactured by LSI. These items carry the warranty of their respective manufacturers. The paint finish warranty on LED light fixtures is listed below

**LED MODULES** – Failure is defined as having 10% or more LEDs not illuminated in a light fixture. LEDs that fail within the manufacturer’s warranty period will be exchanged. LSI will not honor a cash reimbursement claim to cover material charges for replacement material outside the first year from date of shipment. No charges for rental of equipment, travel time or labor will be accepted. LED modules are warranted for a period of 5 years; however, the Warranty does not cover failures due to abnormal conditions. These abnormal conditions include, but are not limited to, under/over voltage, under/over current, excessive switching and excessive ambient temperatures. LSI reserves the right to determine what conditions are considered abnormal as a result of product failure.

LIMITED WARRANTY – HID and Fluorescent Light Fixtures and Poles:
LSI Lighting Solutions warrants cataloged HID and Fluorescent Light Fixtures and Poles manufactured by LSI against defects in materials and workmanship for a period of 2 years from date of shipment. LSI will replace, reimburse or credit 100% of the original purchase price of the defective HID and Fluorescent light fixtures or poles. At LSI’s option, any product proven to be defective within the 2-year warranty period will either be repaired or replaced utilizing the same or functionally similar products that is new, repaired or reconditioned. Replacement part warranty starts from the original order ship date. LSI will not reimburse or pay labor costs associated with replacing or repairing defective HID or Fluorescent light fixtures or poles.

**BALLASTS** - Ballasts, capacitors, and ignitors are warranted by the ballast manufacturers. Please check the manufacturer’s published warranty for the ballast in question. Ballasts that fail within the manufacturer’s warranty period will be exchanged by the local ballast manufacturers’ authorized distributor or by LSI, acting as their agent. The ballast manufacturer or its agents will honor a cash reimbursement claim to cover material charges for replacement ballasts, capacitors, or ignitors.

**LAMPS** - Lamps are not manufactured by LSI and are specifically excluded from this warranty. No claims for replacement of defective lamps or labor associated with such replacement will be accepted. Contact the lamp manufacturer for warranty assistance.

**POLES** - All LSI poles are guaranteed to meet the EPA requirements listed. LSI is not responsible if a pole order has a lower EPA rating than the indicated wind-loading zone where the poles will be located. EPA ratings are for locations 100 miles away from hurricane ocean lines. Note: Hurricane ocean lines are the Atlantic and Gulf of Mexico coastal areas. For locations within the Hurricane zone, or areas outside the United States contact LSI for the pole EPA for your location. This warranty does not apply to fatigue damage or failure resulting from induced vibration and/or harmonic vibration caused by the movement of air currents around the product or by any other local condition.

**BANNERS, FLAGS, STREAMERS, SIGNS AND OTHER EXTRANEOUS ITEMS ATTACHED TO POLES VOIDS ALL POLE WARRANTIES AND MAY CREATE SEVERELY HAZARDOUS CONDITIONS.** LSI accepts no responsibility for harm or damage caused in these situations.

LIMITED WARRANTY – Light Fixture and Pole Paint Finishes

**POLY FINISHES** - LSI poles feature the Dura Grip® baked-on polyester-powder finishing process. The Pole finish is warranted for 5 years from date of shipment against cracking, peeling, chalking or fading. Dura Grip® Plus coated poles are warranted for a period of 7 years from the date of shipment.

**OUTDOOR FIXTURE FINISHES** - LSI fixtures feature the Dura Grip® baked-on polyester-powder finishing process. The fixture finish is warranted for a period of 5 years from date of shipment against cracking, peeling, chalking or fading.

**INDOOR FIXTURE FINISH** – The indoor fixture finish is warranted for normal indoor use for a period of 2 years from date of shipment.

**COMPOSITE FIXTURES** – Composite fixtures are warranted for a period of 5 year from date of shipment against corrosion

**CAUSTIC OR CORROSIVE ENVIRONMENTS** - Fixtures and Poles manufactured and painted by LSI may be damaged by highly caustic or corrosive environments. Such environments may include, but are not limited to, seashore and marine applications, chemical processing facilities, highly watered or fertilized environments and car washes. While many of LSI’s products can be safely applied in these locations, their useful life, including the painted surfaces, may be reduced due to the conditions found in these harsh environments. LSI does not warrant its products against these severe conditions.

**FIXTURE AND POLE PAINT FINISH WARRANTY CLAIMS** - If during the warranty period the exterior coating shows signs of failure, the Buyer must notify LSI in writing and furnish proof of purchase within 60 days of such failure or deterioration becoming evident. Components will be repaired or replaced at the discretion of LSI. LSI will, at its option, reimburse the customer for the cost to repair the components or will make replacement components available from LSI’s factory. Transportation, removal, and installation costs are not included in the replacement.
TERMS AND CONDITION OF LIMITED WARRANTY:

PROPER INSTALLATION - LSI will warrant Light fixtures, components or poles provided products are properly installed following the directions in the product’s installation instructions, in their intended application and used in compliance with all applicable local, state and national safety regulations and codes. LSI will not warrant products damaged due to installer connections and/or assembly errors.

EMERGENCY, BATTERY, AND CONTROLS will carry the standard 5-year parts warranty protection. These items do not qualify for the extended warranty years 6-10.

AMBIENT TEMPERATURES – Light Fixtures must not exceed a maximum ambient temperature of 40 degree Celsius on all outdoor and industrial applications. Light Fixtures being utilized in an indoor application must not exceed a maximum ambient temperature of 25 degrees Celsius.

EXCLUDED FROM LSI LIMITED WARRANTY: Both limited warranties only cover items manufactured by LSI. The above limited warranties also do not include equipment and components not manufactured by LSI (See above limited warranties). These items carry the warranty of their respective manufacturers. The Limited Warranty also excludes damage or failure caused by acts of God, falling objects, explosion, fire, misuse or abuse in application (see product spec sheets for application guidelines), or any other such occurrences beyond LSI’s control are also not warranted. No charges for rental of equipment, travel time or labor will be accepted.

ELIGIBILITY- The limited warranty may be transferred to subsequent purchasers of the product, provided that the product is resold in new condition and in its original packaging.

MAINTENANCE – Poles and Light Fixtures must be inspected and maintained at least annually. Repair of the finish along with structural and electrical components must be conducted on a regular basis to ensure a safe and attractive product.

PROPER HANDLING AND STORAGE-LSI shall claim the warranty to be null and void if the coating fails due to circumstances beyond its control including damage during shipping, handling, unpacking, or installation; damage caused by moisture or other contaminants entrapped between protective packaging materials and coated surface, thus constituting improper storage, prior to placement in service; damage or failure caused by acts of God, falling objects, external forces, explosion, fire, misuse or abuse in application, or any other such occurrences beyond LSI’s control.

RIGHT TO EXAMINE- LSI Industries reserves the right to examine all products and/or any associated component to determine the cause of failure and pattern of usage. LSI may require the material be returned to LSI, as part of the evaluation process. LSI Industries reserves the right to be the sole judge as to whether any items and components are defective and or covered under this warranty.

CHANGES - LSI reserves the right to make modifications or changes to any of its products, pricing, Limited Warranty and Terms and Conditions without prior notice.

This warranty is exclusive in lieu of all other warranties whether written, oral, expressed or implied and shall constitute the sole and exclusive remedy of Buyer and liability of LSI. LSI is not liable nor warrants the installers and their installation LSI's products are not sold as a "consumer product" under 15U.S.C. 2301.

This warranty is effective for purchases of Product on or after the effective date set forth below. Seller reserves the right to modify this warranty from time to time. Any modification of this warranty shall be effective for all orders placed with Seller on or after the effective date of such revised warranty.

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