



LSI Industries Inc.

Light Fixtures, Poles and Finishes

LIMITED WARRANTY

LIMITED WARRANTY – LED Light Fixtures

This limited warranty applies to LSI brand LED light fixtures. Subject to the limitations, exclusions and other terms set forth in this limited warranty, LSI Lighting Solutions warrants cataloged LED light fixtures against defects in materials and workmanship for a maximum period of five (5) years from date of shipment by LSI as follows:

- **Year 1** - LSI will, at its option, replace, repair, reimburse or credit 100% of the original purchase price of the defective light fixture, components or electronics. LSI will pay directly or reimburse LSI pre-approved labor costs or will utilize the LSI network of certified contractors to replace or repair defective LED light fixtures, components or electronics; provided that the foregoing labor warranty shall not apply to LSI Protector® Series light fixtures.
- **Years 2 through 5** – LSI will, at its option, replace, repair, reimburse or credit 100% of the original purchase price of the defective light fixture, components or electronics. LSI will not pay or reimburse labor costs to replace or repair defective LED light fixtures, components or electronics following the date that is one (1) year after the date of shipment by LSI.

LSI reserves the right to replace or repair defective fixtures, components or electronics utilizing the same or functionally similar products that are new, repaired or reconditioned.

LED modules are warranted for a period of 5 years. An LED module failure in an LED light fixture is deemed to have occurred if a total of 10% or more of the individual LEDs in the light fixture do not illuminate. An LED module that fails within the manufacturer's warranty period will be exchanged. LSI will not honor a cash reimbursement claim to cover material charges for replacement material after one year from date of shipment. No charges for rental of equipment, travel time or labor will be accepted.

LIMITED WARRANTY – HID and Fluorescent Light Fixtures

This limited warranty applies to HID and Fluorescent light fixtures. Subject to the limitations, limitations and other terms set forth in this limited warranty, LSI Lighting Solutions warrants cataloged HID and Fluorescent light fixtures against defects in materials and workmanship for a period of one (1) year from date of shipment. LSI will, at its option, replace, repair, reimburse or credit 100% of the original purchase price of the defective HID and Fluorescent light fixture. LSI reserves the right to replace or repair defective fixtures utilizing the same or functionally similar products that are new, repaired or reconditioned. The replacement part warranty starts from the original order shipment date. LSI will not pay or reimburse labor costs to replace or repair defective HID or Fluorescent light fixtures.

Ballasts, capacitors, and ignitors are specifically excluded from this warranty. All related inquiries or claims should be directed to the ballast manufacturer for warranty assistance.

Lamps are specifically excluded from this warranty. All related inquiries or claims should be directed to the lamp manufacturer for warranty assistance.

LIMITED WARRANTY – Poles

This limited warranty applies to poles. LSI Lighting Solutions warrants cataloged poles against defects in materials and workmanship for a period of one (1) year from date of shipment. LSI will, at its option, replace, repair reimburse or credit 100% of the original purchase price of the defective pole. LSI reserves the right to replace or repair any defective pole utilizing the same or functionally similar products that are new, repaired or reconditioned. The replacement part warranty starts from the original order shipment date. LSI will not pay or reimburse labor costs to replace or repair defective poles.

All LSI poles are warranted to meet listed EPA requirements. Any pole which has a lower EPA rating than the indicated wind-loading zone where the pole will be located is specifically excluded from this warranty. In general, EPA ratings apply to locations 100 miles away from hurricane ocean lines and mountains. Which are defined as the Atlantic and Gulf of Mexico coastal areas. Pole locations outside the United States are specifically excluded from this warranty. Pole fatigue, damage or failure caused by or resulting from induced vibration, harmonic vibration or resonance associated with the movement of air currents around the product or by any other local condition are specifically excluded from this warranty. Pole fatigue, damage or failure caused by or resulting from the attachment of banners, flags, streamers, signs, baskets, planters and other extraneous items to a pole are specifically excluded from this warranty.

LIMITED WARRANTY – Fixture and Pole Paint Finishes

Pole Finishes: LSI poles feature the Dura Grip® baked-on polyester-powder finishing process. The pole finish is warranted for a period of five (5) years from date of shipment against cracking, peeling, chalking or fading. Dura Grip® Plus coated poles are warranted for a period of seven (7) years from the date of shipment.

Outdoor Fixture Finishes: LSI outdoor fixtures feature the Dura Grip® baked-on polyester-powder finishing process. The outdoor fixture finish is warranted for a period of five (5) years from date of shipment against cracking, peeling, chalking or fading.

Indoor Fixture Finishes: The indoor fixture finish is warranted for normal indoor use for a period of two (2) years from date of shipment.

Composite Fixtures: The composite fixture finish is warranted for a period of five (5) years from date of shipment against corrosion.

Caustic or Corrosive Environments: Fixtures and poles and their finishes may be damaged by application in caustic or corrosive environments. While many LSI products generally can be safely applied in such environments, the expected or useful life of products applied in these environments, including the painted and finished surfaces of such products, may be reduced or impacted by the conditions found in these environments. Fatigue, damage or failure of products applied in such environments, including the painted and finished surfaces of such products, are specifically excluded from this warranty.

Fixture and Pole Paint Finish Warranty Claims: If during the warranty period the finish of a fixture or pole shows signs of failure, LSI must be promptly notified in writing within sixty (60) days of such failure becoming evident together with proof of purchase. Transportation, removal, and installation costs are not included in the replacement.

TERMS AND CONDITION OF EACH LIMITED WARRANTY

The determination of whether a product is defective and covered by its warranty shall be made by LSI in its sole discretion with consideration given to the overall performance of the product compared to its specifications. LSI reserves the right to examine all products to determine the cause of failure or damage and pattern of usage. LSI may require the material be returned to LSI, as part of the evaluation process. The terms of each warranty applies only when the relevant product has been properly handled, stored, wired, transported, installed, operated and maintained in accordance with all applicable product specifications, including, without limitation, installation in applications in which ambient temperatures are within the range of specified operating temperatures and operation with the electrical values provided for in the specifications. LSI shall have no responsibility under the terms of any warranty for any failure of any product that results from external causes, including without limitation: misapplication; acts of nature, physical damage, exposure to harsh, adverse or hazardous environments or chemicals or other substances; use of harsh or reactive chemicals or agents to clean or maintain the product; environmental conditions; vandalism; fire; power failure, improper power supply, power surges or dips and / or excessive switching; fatigue, failure or damage or similar phenomena resulting from induced vibration, harmonic oscillation or resonance associated with movement of air currents around the product; animal, pest or insect activity; fault or negligence of the purchaser of the products, any end user of the product and any third party not engaged by LSI; improper or unauthorized use, installation, handling, storage, alteration, maintenance or service, including failure to abide by any product classifications or certifications, or failure to comply with any applicable standards, codes or specifications. The warranty provided does not cover any substantial deterioration that is due to failure to inspect, clean or maintain the finish of the product. This warranty is void if the product is not used for the purpose for which it was designed or if any repairs or alterations are made that have not been authorized and approved by LSI.

The limited warranty may be transferred to subsequent purchasers of the product, provided that the product is resold in new condition and in its original packaging.

THE FOREGOING WARRANTY PROVISIONS ARE EXCLUSIVE AND ARE GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY AGAINST INFRINGEMENT AND ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

IN NO EVENT SHALL LSI BE LIABLE FOR INCIDENTAL, COMPENSATORY, CONSEQUENTIAL, INDIRECT, SPECIAL OR OTHER DAMAGES ARISING FROM THE PURCHASE, RESALE, USE, OR DISPOSAL OF ANY PRODUCT, WHETHER THE CLAIM ARISES UNDER TORT LAW, STRICT LIABILITY, PRINCIPLES OF EQUITY, OR CONTRACT. LSI'S AGGREGATE LIABILITY WITH RESPECT TO A DEFECTIVE PRODUCT SHALL IN ANY EVENT BE LIMITED TO THE PURCHASE PRICE OF THAT DEFECTIVE PRODUCT.

LSI WILL NOT HONOR ANY WARRANTY CLAIM WITHIN THE APPLICABLE WARRANTY PERIOD WITHOUT PRIOR WRITTEN APPROVAL AND AUTHORIZATION FROM LSI. ALL LSI warranty inquiries should be directed to the LSI field service department at 1-800-436-7800 (ext. 3300).

The terms hereof are effective for purchases of products on or after the effective date set forth below. LSI reserves the right to make modifications or changes to any product, pricing, this Limited Warranty or its Terms and Conditions without prior notice.

Effective Date: March 22, 2018